

Retrofit for the Future Final Phase Report

ZA521E

Appendix 6

Occupants bills

**Gas summary**

Gas account 06580184993

Last reading	This reading	Gas used	Cost split	Charges
<b>Tariff - Standard Gas / Payment On Receipt</b>				
			Meter: G4A50121531001	
27/05/11 920 Customer reading	05/08/11 1006 Actual	86 (cubic metres) = 960 kWh	first 105 at 7.499p next 855 at 2.652p	£7.87 £22.67
Cost of gas used this period				£30.54
VAT at 5% on £30.54				+ £1.52
Gas charges this period				+ £32.06
Cancelled bill 12/08/11 (inc. VAT of £1.62)				- £34.07
Your previous bill				+ £34.07
<b>Amount to pay</b>				<b>£32.06</b>
Please pay us by 29-Aug-2011				


**Your meter reading**  
Using the latest meter reading, this gas bill replaces your previous bill.

'M' Number	3237794909
Calorific Value	39.300
Correction Factor	1.022640

your electricity balance is **£108.03** debit

your gas balance is **£32.06** debit


**Please pay £140.09**  
Your payment in full needs to reach us by 29-Aug-2011

See overleaf 

08040\_1649457020-84203>\_S42102-PK16969/2 61100 nrm231r 02.11



*Trans cash*

bank giro credit 

158  
288  
24

Reference (Customer Number)

065 8018 5002

Credit account number

157 1311

Amount due  
(No fee payable at PO counter)

£ 140.09

CHEQUE ACCEPTABLE

Date 29.08.11

Cashier's stamp and number

Signature S. Choudhary



63320300000658018500230

57-13-11

**NatWest**  
Collection Account  
npower

CASH	140	09
CHEQUE		
<b>£ 140.09</b>		

Please do not write below this line and do not fold this counterfoil

**Predicted electricity cost**

Standard Electricity / Payment On Receipt			
Units (kWh)	p/kWh (ex VAT)	Amount	
24 Hour 1st	728	16.120	£117.35
24 Hour Next	2,690	12.810	£344.59
Annual discount / Alternative reward			-£5.00
Total electricity charges			£456.94
VAT at 5.00%			£22.84
<b>Total predicted electricity charges</b>			<b>£479.78</b>

**Predicted gas cost**

Standard Gas / Payment On Receipt			
Units (kWh)	p/kWh (ex VAT)	Amount	
24 Hour 1st	4,572	7.499	£342.85
24 Hour Next	13,985	2.652	£370.88
Annual discount / Alternative reward			-£5.00
Total gas charges			£708.73
VAT at 5.00%			£35.43
<b>Total predicted gas charges</b>			<b>£744.16</b>

Based on the information we have, we estimate you will spend £1223.94 (including VAT at 5%) on electricity and gas over the next 12 months. This is only a prediction, you **don't** need to pay this now. Prices may change and the amount of electricity and gas you use can be affected by such things as the changes in weather and any energy efficiency measures you take.

Want to know more? Go online - [npower.com/myenergyuse](http://npower.com/myenergyuse)

# Electricity summary

Electricity account 06596934736

**Your meter reading**  
Thanks for your reading.

Last reading	This reading	Electricity units used	Cost split	Charges
<b>Tariff - Standard Electricity / Payment On Receipt</b> Meter: I99A 45939				
24 Hour 20/01/11 34586 Actual	31/01/11 34698 Customer reading	112 kWh		
24 Hour 31/01/11 34698 Customer reading	18/02/11 34878 Customer reading	180 kWh		
24 Hour 18/02/11 34878 Customer reading	25/04/11 35495 Estimate	617 kWh	first 185 at 16.120p next 724 at 12.810p	£29.82 £92.74
Cost of electricity used this period				£122.56
VAT at 5.0% on £122.56				+ £6.12
Electricity charges this period				+ £128.68
<b>Amount to pay</b>				<b>£128.68</b>
Please pay us by 27-May-2011				

Your Supply Number

S	01	801	902
12	0003	3493	879

# Gas summary

Gas account 06580184993

Last reading	This reading	Gas used	Cost split	Charges
<b>Tariff - Standard Gas / Payment On Receipt</b> Meter: G4A50121531001				
18/02/11 592 Customer reading	25/04/11 997 Estimate	405 (cubic metres) = 4521 kWh	first 812 at 7.499p next 3709 at 2.652p	£60.89 £98.36
Cost of gas used this period				£159.25
VAT at 5% on £159.25				+ £7.96
Gas charges this period				+ £167.21
<b>Amount to pay</b>				<b>£167.21</b>
Please pay us by 27-May-2011				

'M' Number	3237794909
Calorific Value	39.300
Correction Factor	1.022640

**Please pay £295.89**  
Your payment in full needs to reach us by 27-May-2011

See overleaf



*Trans cash*

bank giro credit

158 288 24	Reference (Customer Number) <b>065 8018 5002</b>	Credit account number <b>157 1311</b>	Amount due (No fee payable at PO counter) <b>£ 295.89</b>
------------------	---	--	---

CHEQUE ACCEPTABLE

Cashier's stamp and number \_\_\_\_\_ Signature \_\_\_\_\_ Date \_\_\_\_\_



**NatWest**  
Collection Account  
npower

CASH		
CHEQUE		

57-13-11

£

Please do not write below this line and do not fold this counterfoil

08040\_1627726020-43987-S21994-PK66202 61/100

npn231r 02.11

Printed by OTM

# Electricity summary

Electricity account 06596934736

Last reading		This reading		Electricity units used	Cost split	Charges
<b>Tariff - Standard Electricity / Payment On Receipt</b>						
						Meter: I99A 45939
24 Hour	25/10/10 33553 Estimate	03/01/11 34340 Estimate	787 kWh	first 139 at 14.460p next 648 at 12.300p	£20.10 £79.70	
24 Hour	PC * 03/01/11 34340 Estimate	20/01/11 34586 Actual	246 kWh	first 41 at 16.120p next 205 at 12.810p	£6.61 £26.26	
Your Supply Number					S 01 801 902 12 0003 3493 879	
Cost of electricity used this period					£132.67	
VAT at 5.0% on £132.67					+ £6.63	
Electricity charges this period					+ £139.30	
<b>Amount to pay</b>					<b>£139.30</b>	
Please pay us by 25-Feb-2011						

### Your meter reading

**\* Price Change**  
Please note - there's been a price change during this bill period. We've split your fuel usage over the different prices.

# Gas summary

Gas account 06580184993

Last reading		This reading		Gas used	Cost split	Charges
<b>Tariff - Standard Gas / Payment On Receipt</b>						
						Meter: 04658944
	25/10/10 8225 Estimate	09/12/10 8366 Actual	Calorific Value 39.300 141 (100s cubic feet) = 4455 kWh			
	09/12/10 0 Actual	03/01/11 197 Estimate	Calorific Value 39.200 197 (cubic metres) = 2194 kWh	Meter: G4A50121531001 first 1903 at 7.499p next 4746 at 2.388p	£142.71 £113.33	
PC *	03/01/11 197 Estimate	24/01/11 372 Estimate	Calorific Value 39.100 175 (cubic metres) = 1944 kWh	Meter: G4A50121531001 first 598 at 7.499p next 1346 at 2.652p	£44.84 £35.70	
Cost of gas used this period					£336.58	
VAT at 5% on £336.58					+ £16.82	
Gas charges this period					+ £353.40	
<b>Amount to pay</b>					<b>£353.40</b>	
Please pay us by 25-Feb-2011						

### Your meter reading

**\* Price Change**  
Please note - there's been a price change during this bill period. We've split your fuel usage over the different prices.  
Please note - you've changed meters during this bill period. We've split your fuel usage over the meters.

'M' Number	3237794909
Correction Factor	1.022640

**Please pay £492.70**  
Your payment in full needs to reach us by 25-Feb-2011

See overleaf



bank giro credit



158  
288  
24

Reference (Customer Number)  
065 8018 5002

Credit account number  
157 1311

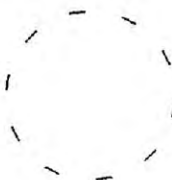
Amount due  
(No fee payable at PO counter)  
£ 492.70

CHEQUE ACCEPTABLE

Cashier's stamp and number

Signature

Date



63320300000658018500230

57-13-11

**NatWest**  
Collection Account  
npower

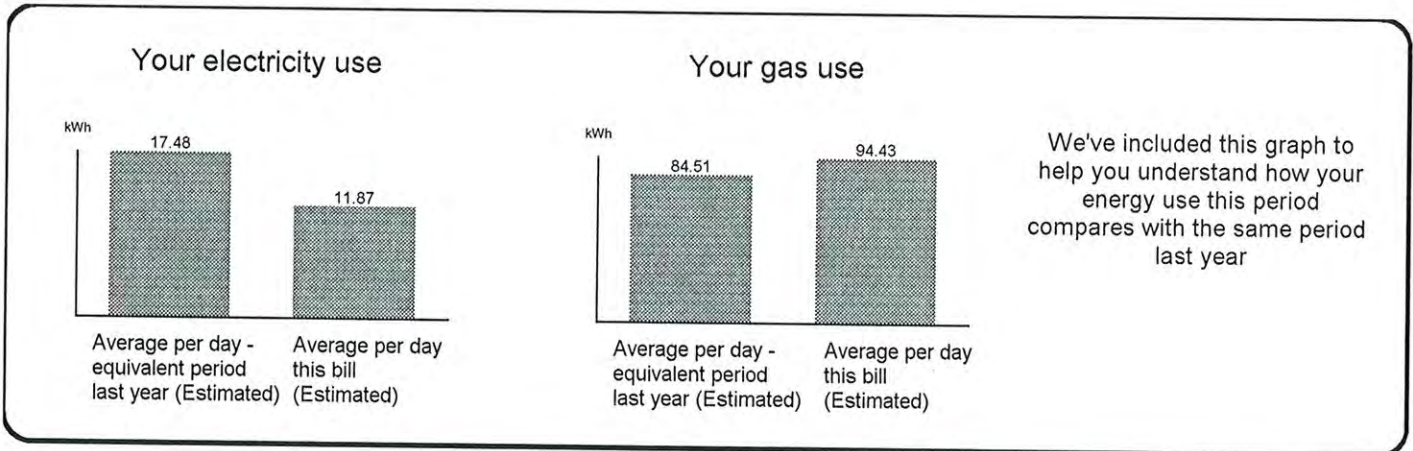
CASH

CHEQUE


£

Please do not write below this line and do not fold this counterfoil

Your average daily energy use



We've included this graph to help you understand how your energy use this period compares with the same period last year

Your annual consumption and predicted costs

**We calculate you use 3,418 kWh of electricity and 18,557 kWh of gas over 12 months.** We've used this information, which is based on actual readings where possible, to provide you with the following estimate of how much you can expect to pay over the next 12 months.

**How to pay your bill**



**Direct Debit**

Spread the cost of your energy throughout the year by paying by monthly Direct Debit. You can also pay your quarterly bills by Direct Debit. To thank you for paying this way we will give you an annual discount.



**By post**

Please do not send cash through the post. Make your cheque payable to 'npower' and write your customer account number on the back. We do not accept post-dated cheques. Enclose this payment slip and send to:

npower  
Payment Processing Centre  
PO Box 203  
Leeds LS14 3WE

Contact Customer Service for advice about ways to pay

**Regular payment plans**

You can pay fortnightly or monthly by cash or cheque.

**At any bank**

Fill in the payment slip and take it with your payment to any bank. The bank may charge you for this service.

**Post Office**

You can pay by cash or cheque at any Post Office. Take your bill or payment card with you. Make your cheque payable to Post Office Ltd.

**Debit card**

Call Customer Service with your card details.



**Payment agent**

You can pay your bill or make payments towards your next one by cash free of charge at any authorised payzone or PayPoint agent. To find your nearest agent, please call Customer Service.



**Phone or internet banking**

Please quote sort code 62-30-09, account number 00000000 and your customer account number. Your bank may charge you for this service.



**Prepayment meter**

This can help you budget because you pay for energy as you use it. You pay for your energy by buying tokens or charging a key or card that you insert into the meter.

**Predicted electricity cost**

Standard Electricity / Payment On Receipt			
	Units (kWh)	p/kWh (ex VAT)	Amount
24 Hour 1st	728	16.120	£117.35
24 Hour Next	2,690	12.810	£344.59
Annual discount / Alternative reward			-£5.00
Total electricity charges			£456.94
VAT at 5.00%			£22.84
<b>Total predicted electricity charges</b>			<b>£479.78</b>

**Predicted gas cost**

Standard Gas / Payment On Receipt			
	Units (kWh)	p/kWh (ex VAT)	Amount
24 Hour 1st	4,572	7.499	£342.85
24 Hour Next	13,985	2.652	£370.88
Annual discount / Alternative reward			-£5.00
Total gas charges			£708.73
VAT at 5.00%			£35.43
<b>Total predicted gas charges</b>			<b>£744.16</b>

Based on the information we have, we estimate you will spend £1223.94 (including VAT at 5%) on electricity and gas over the next 12 months. This is only a prediction, you **don't** need to pay this now. Prices may change and the amount of electricity and gas you use can be affected by such things as the changes in weather and any energy efficiency measures you take.

Want to know more? Go online - [npower.com/myenergyuse](http://npower.com/myenergyuse)

# Electricity summary

Electricity account 06596934736

**Your meter reading**  
Thanks for your reading.

Last reading	This reading	Electricity units used	Cost split	Charges
<b>Tariff - Standard Electricity / Payment On Receipt</b> Meter: I99A 45939				
24 Hour 20/01/11 34586 Actual	31/01/11 34698 Customer reading	112 kWh		
24 Hour 31/01/11 34698 Customer reading	18/02/11 34878 Customer reading	180 kWh		
24 Hour 18/02/11 34878 Customer reading	25/04/11 35495 Estimate	617 kWh	first 185 at 16.120p next 724 at 12.810p	£29.82 £92.74
Cost of electricity used this period				£122.56
VAT at 5.0% on £122.56				+ £6.12
Electricity charges this period				+ £128.68
<b>Amount to pay</b>				<b>£128.68</b>
Please pay us by 27-May-2011				

Your Supply Number

S	01	801	902
12	0003	3493	879

# Gas summary

Gas account 06580184993

Last reading	This reading	Gas used	Cost split	Charges
<b>Tariff - Standard Gas / Payment On Receipt</b> Meter: G4A50121531001				
18/02/11 592 Customer reading	25/04/11 997 Estimate	405 (cubic metres) = 4521 kWh	first 812 at 7.499p next 3709 at 2.652p	£60.89 £98.36
Cost of gas used this period				£159.25
VAT at 5% on £159.25				+ £7.96
Gas charges this period				+ £167.21
<b>Amount to pay</b>				<b>£167.21</b>
Please pay us by 27-May-2011				

'M' Number	3237794909
Calorific Value	39.300
Correction Factor	1.022640

**Please pay £295.89**  
Your payment in full needs to reach us by 27-May-2011

See overleaf



bank giro credit

158  
288  
24

Reference (Customer Number)

Credit account number

Amount due (No fee payable at PO counter)

CHEQUE ACCEPTABLE

Cashier's stamp and number \_\_\_\_\_  
Signature \_\_\_\_\_

Date \_\_\_\_\_



CASH	
CHEQUE	

57-13-11

£

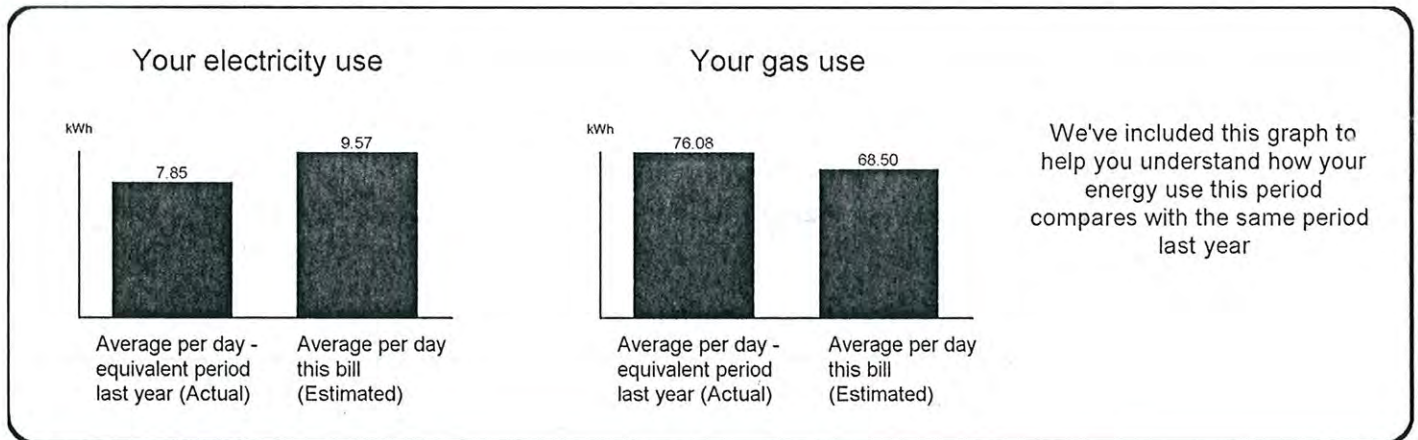
Please do not write below this line and do not fold this counterfoil

08040\_162775020-43987-S21994-PK66202 61/100

npw231r 02.11



Your average daily energy use



Your annual consumption and predicted costs

**We calculate you use 3,267 kWh of electricity and 18,496 kWh of gas over 12 months.** We've used this information, which is based on actual readings where possible, to provide you with the following estimate of how much you can expect to pay over the next 12 months.

**How to pay your bill**



**Direct Debit**

Spread the cost of your energy throughout the year by paying by monthly Direct Debit. You can also pay your quarterly bills by Direct Debit. To thank you for paying this way we will give you an annual discount.



**By post**

Please do not send cash through the post. Make your cheque payable to 'npower' and write your customer account number on the back. We do not accept post-dated cheques. Enclose this payment slip and send to:

npower  
Payment Processing Centre  
PO Box 203  
Leeds LS14 3WE

Contact Customer Service for advice about ways to pay

**Regular payment plans**

You can pay fortnightly or monthly by cash or cheque.

**At any bank**

Fill in the payment slip and take it with your payment to any bank. The bank may charge you for this service.

**Post Office**

You can pay by cash or cheque at any Post Office. Take your bill or payment card with you. Make your cheque payable to Post Office Ltd.

**Debit card**

Call Customer Service with your card details.



**Payment agent**

You can pay your bill or make payments towards your next one by cash free of charge at any authorised payzone or PayPoint agent. To find your nearest agent, please call Customer Service.



**Phone or internet banking**

Please quote sort code 62-30-09, account number 00000000 and your customer account number. Your bank may charge you for this service.



**Prepayment meter**

This can help you budget because you pay for energy as you use it. You pay for your energy by buying tokens or charging a key or card that you insert into the meter.

# Gas summary

Gas account **06580184993**

Last reading	This reading	Gas used	Cost split	Charges
<b>Tariff - Standard Gas / Payment On Receipt</b> Meter: 04658944				
25/10/10 8225 Estimate	09/12/10 8366 Actual	Calorific Value 39.300 141 (100s cubic feet) = 4455 kWh		
09/12/10 0 Actual	03/01/11 208 Estimate	Calorific Value 39.200 208 (cubic metres) = 2316 kWh	Meter: G4A50121531001 first 1903 at 7.499p next 4868 at 2.388p	£142.71 £116.25
PC * 03/01/11 208 Estimate	18/02/11 592 Customer reading	Calorific Value 39.200 384 (cubic metres) = 4276 kWh	Meter: G4A50121531001 first 1364 at 7.499p next 2912 at 2.652p	£102.29 £77.23
Cost of gas used this period				£438.48
VAT at 5% on £438.48				+ £21.92
Gas charges this period				+ £460.40
Cancelled bill 11/02/11 (inc. VAT of £16.82)				- £353.40
Your previous bill				+ £353.40
<b>Amount to pay</b>				<b>£460.40</b>
Please pay us by 07-Mar-2011				

'M' Number	3237794909
Correction Factor	1.022640

### Your meter reading

Using the latest meter reading, this gas bill replaces your previous bill.

Thanks for your reading.

#### \* Price Change

Please note - there's been a price change during this bill period. We've split your fuel usage over the different prices.

Please note - you've changed meters during this bill period. We've split your fuel usage over the meters.

your electricity balance is **£139.30** debit

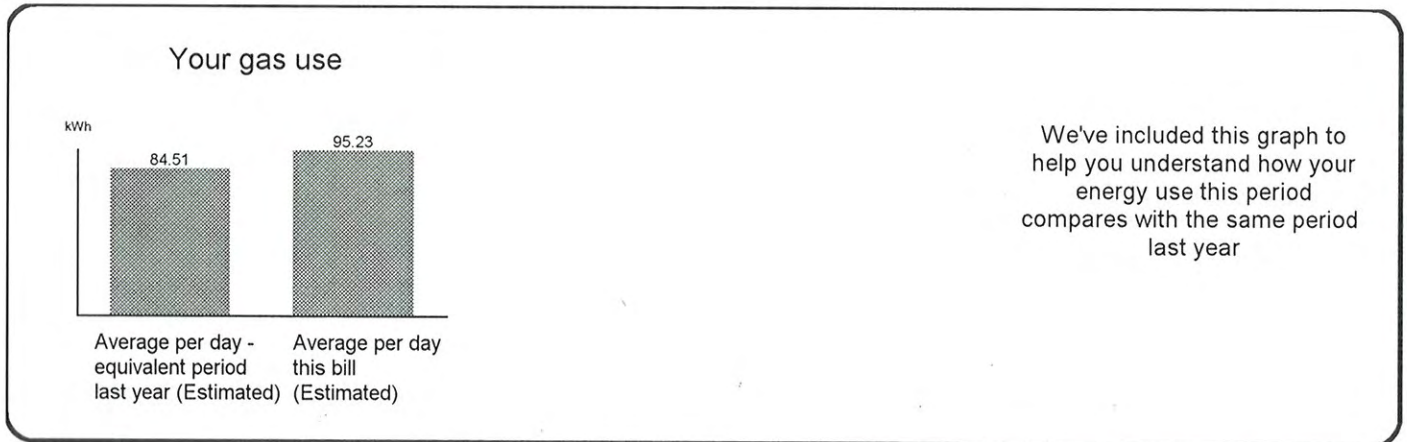
your gas balance is **£460.40** debit

**Please pay** **£599.70**  
Your payment in full needs to reach us by 07-Mar-2011

See overleaf



Your average daily energy use



Your annual consumption and predicted costs

**We calculate you use 18,540 kWh of gas over 12 months.**  
 We've used this information, which is based on actual readings where possible, to provide you with the following **estimate** of how much you can expect to pay over the next 12 months.

We currently don't have enough data to show your electricity consumption or predict your electricity costs

**Predicted gas cost**

Standard Gas / Payment On Receipt			
	Units (kWh)	p/kWh (ex VAT)	Amount
24 Hour 1st	4,572	7.499	£342.85
24 Hour Next	13,968	2.652	£370.43
Annual discount / Alternative reward			-£5.00
Total gas charges			£708.28
VAT at 5.00%			£35.41
<b>Total predicted gas charges</b>			<b>£743.69</b>

# Electricity summary

Electricity account 06596934736

Last reading	This reading	Electricity units used	Cost split	Charges
<b>Tariff - Standard Electricity / Payment On Receipt</b> Meter Number: I99A 45939				
24/05/10 32428 Customer reading	26/07/10 32794 Estimate	366 kWh	first 125 at 14.460p next 241 at 12.300p	£18.08 £29.64
Cost of electricity used this period				£47.72
VAT at 5.0% on £47.72				+ £2.38
Electricity charges this period				+ £50.10
<b>Amount to pay</b>				<b>£50.10</b>
Please pay us by 27-Aug-2010				

Your Supply Number

S	01	801	902
	12	0003	3493 979

# Gas summary

Gas account 06580184993

Last reading	This reading	Gas used	Cost split	Charges
<b>Tariff - Standard Gas / Payment On Receipt</b> Meter Number: 04658944				
24/05/10 8097 Customer reading	26/07/10 8149 Estimate	52 (100s cubic feet) = 1647 kWh	first 95 at 7.499p next 1552 at 2.388p	£7.12 £37.06
Cost of gas used this period				£44.18
VAT at 5% on £44.18				+ £2.20
Gas charges this period				+ £46.38
<b>Amount to pay</b>				<b>£46.38</b>
Please pay us by 27-Aug-2010				

'M' Number	3237794909
Calorific Value	39.400
Correction Factor	1.022640

**Please pay £96.48**  
Your payment in full needs to reach us by 27-Aug-2010

Your annual consumption and predicted costs

**We calculate you use 2,583 kWh of electricity and 21,996 kWh of gas over 12 months.**  
We've used this information, which is based on actual readings where possible, to provide you with the following estimate of how much you can expect to pay over the next 12 months.



bank giro credit

158  
288  
24

Reference (Customer Number)  
**065 8018 5002**

Credit account number  
**157 1311**

Amount due  
(No fee payable at PO counter)  
**£ 96.48**

CHEQUE ACCEPTABLE

Printed by OTM

Cashier's stamp and number

Signature \_\_\_\_\_

Date \_\_\_\_\_



63320300000658018500230

**57-13-11**

**NatWest**  
Collection Account  
npower

CASH		
CHEQUE		
£		

Please do not write below this line and do not fold this counterfoil

**Predicted electricity cost**

Standard Electricity / Payment On Receipt			
	Units (kWh)	p/kWh (ex VAT)	Amount
First	728	14.460	£105.27
Next	1,855	12.300	£228.17
Annual discount / Alternative reward			-£5.00
Total electricity charges			£328.44
VAT at 5%			£16.42
<b>Total predicted electricity charges</b>			<b>£344.86</b>

**Predicted gas cost**

Standard Gas / Payment On Receipt			
	Units (kWh)	p/kWh (ex VAT)	Amount
First	4,572	7.499	£342.85
Next	17,424	2.388	£416.09
Annual discount / Alternative reward			-£5.00
Total gas charges			£753.94
VAT at 5.00%			£37.69
<b>Total predicted gas charges</b>			<b>£791.63</b>

Based on the information we have, we estimate you will spend £1136.49 (including VAT at 5%) on electricity and gas over the next 12 months. This is only a prediction, you **don't** need to pay this now. Prices may change and the amount of electricity and gas you use can be affected by such things as the changes in weather and any energy efficiency measures you take. We've enclosed a copy of the terms that apply to your tariff. You're entitled to change your energy supplier. Want to know more? Go online - [npower.com/myenergyuse](http://npower.com/myenergyuse)

If you pay continuously by monthly Direct Debit you could receive an additional annual £90 discount (excluding VAT) after 12 months (credited to your account or an alternative reward as stated in your Terms and Conditions).

**How to pay your bill**



**Direct Debit**  
Spread the cost of your energy throughout the year by paying by monthly Direct Debit. You can also pay your quarterly bills by Direct Debit. To thank you for paying this way we will give you an annual discount.



**By post**  
Please do not send cash through the post. Make your cheque payable to 'npower' and write your customer account number on the back. We do not accept post-dated cheques. Enclose this payment slip and send to:  
npower  
Payment Processing Centre  
PO Box 203  
Leeds LS14 3WE

**Contact Customer Service for advice about ways to pay**



**Regular payment plans**  
You can pay fortnightly or monthly by cash or cheque.

**At any bank**  
Fill in the payment slip and take it with your payment to any bank. The bank may charge you for this service.



**Post Office**  
You can pay by cash or cheque at any Post Office. Take your bill or payment card with you. Make your cheque payable to Post Office Ltd.



**Debit card**  
Call Customer Service with your card details.



**Payment agent**  
You can pay your bill or make payments towards your next one by cash free of charge at any authorised payzone or PayPoint agent. To find your nearest agent, please call Customer Service.



**Phone or internet banking**  
Please quote sort code 62-30-09, account number 00000000 and your customer account number. Your bank may charge you for this service.



**Prepayment meter**  
This can help you budget because you pay for energy as you use it. You pay for your energy by buying tokens or charging a key or card that you insert into the meter.

## Electricity summary

Electricity account 06596934736

Last reading	This reading	Electricity units used	Cost split	Charges
Charges for Tariff - Standard Meter / Payment On Receipt				
				Meter Number: I99A 45939
26/10/09 29817 Estimate	03/02/10 31565 Actual	1748 kWh	first 180 at 14.460p next 1568 at 12.300p	£26.03 £192.86
Cost of electricity used this period				£218.89
VAT at 5.0% on £218.89				+ £10.94
Electricity charges this period				+ £229.83
Amount to pay				£229.83
Please pay us by 22-Feb-2010				

Your Supply Number

S	01	801	902
	12	0003	3493 879

## Gas summary

Gas account 06580184993

Last reading	This reading	Gas used	Cost split	Charges
Charges for Tariff - Standard Gas Meter / Payment On Receipt				
				Meter Number: 04658944
26/10/09 7566 Estimate	22/01/10 7802 Actual	236 (100s cubic feet) = 7437 kWh	first 2520 at 8.360p next 4917 at 2.488p	£210.67 £122.33
Cost of gas used this period				£333.00
VAT at 5% on £333.00				+ £16.65
Gas charges this period				+ £349.65
Amount to pay				£349.65
Please pay us by 22-Feb-2010				

<b>Please pay</b>	<b>£579.48</b>
Your payment in full needs to reach us by	22-Feb-2010

### How your electricity adds up Electricity account 06596934736

Last reading	This reading	Electricity units used	Cost split	Charges
Charges for Tariff - Standard Meter / Payment On Receipt <span style="float: right;">Meter Number: I99A 45939</span>				
13/08/09 29248 Actual	26/10/09 29817 Estimate	569 kWh	first 147 at 14.460p next 422 at 12.300p	£21.26 £51.91
Your Supply Number			Cost of electricity used this period	£73.17
S 01 801 902			VAT at 5.0% on £73.17	+ £3.65
12 0003 3493 879			Electricity charges this period	+ £76.82
			Amount to pay	<b>£76.82</b>
			Please pay us by 30-Nov-2009	

**Your meter reading**

When you give us your own meter reading we may send you an amended bill or use the reading to ensure future bill accuracy. Please call our 24 hour meter reading service on 0800 028 4361.

### How your gas adds up Gas account 06580184993

Last reading	This reading	Gas used	Cost split	Charges
Charges for Tariff - Standard Gas Meter / Payment On Receipt <span style="float: right;">Meter Number: 04658944</span>				
17/08/09 7513 Actual	26/10/09 7566 Estimate	53 (100s cubic feet) = 1679 kWh	first 294 at 8.360p next 1385 at 2.488p	£24.58 £34.46
'M' Number			Cost of gas used this period	£59.04
3237794909			VAT at 5% on £59.04	+ £2.95
Calorific Value			Gas charges this period	+ £61.99
39.400			Amount to pay	<b>£61.99</b>
Correction Factor			Please pay us by 30-Nov-2009	
1.022640				

**Your meter reading**

When you give us your own meter reading we may send you an amended bill or use the reading to ensure future bill accuracy. Please call our 24 hour meter reading service on 0800 028 4361.



Trans cash

bank giro credit

158	Reference (Customer Number)	Credit account number	Amount due (No fee payable at PO counter)
288	065 8018 5002	157 1311	£ 138.81
24			CHEQUE ACCEPTABLE

Printed by OTM

Cashier's stamp and number

Signature \_\_\_\_\_

Date \_\_\_\_\_



**NatWest**  
Collection Account  
npower

CASH		
CHEQUE		
	£ _____	

57-13-11

Please do not write below this line and do not fold this counterfoil



Post Office Ltd.  
www.postoffice.co.uk

20/07/2009 12:46 TP:04 BP:01 SU:EE  
Poplar FAD: 0180025  
22 Market Square  
London  
Greater London  
E14 6AB

Checksum: 5ALZ86  
APS No: 075014  
Client: Northern Electric  
Scheme: Energy Account Svc: 00  
Token Type: BC Entry: 0  
Ref: 6332030000065984807485  
Amount: 41.09 Cash  
Product No: 4425

Withdraw cash over the counter  
from your bank account  
at any of our branches (selected banks),  
or from a Post Office branded ATM  
It's free and easy  
www.postoffice.co.uk/atmlocator

This is not a VAT receipt



Gas account 06598480748

d	Cost split	Charges
Receipt		Meter Number: 00034628
ic feet) /h		
ic feet) /h	first 115 at 8.360p next 1187 at 2.488p	£9.61 £29.53
Cost of gas used this period		£39.14
VAT at 5% on £39.14		+ £1.95
Gas charges this period		+ £41.09
Amount to pay		£41.09
Please pay us by 25-Jul-2009		

**Your meter reading**

When you give us your own meter reading we may send you an amended bill or use the reading to ensure future bill accuracy. Please call our 24 hour meter reading service on 0800 028 4361.

**Gas**

We currently don't have enough data to compare your energy usage - when we have enough data we'll show this comparison.

Want to know more? Visit  
npower.com/myenergyuse



Trans cash

bank giro credit



158  
288  
24

Reference (Customer Number)  
065 9848 0748

Credit account number  
157 1311

Amount due  
(No fee payable at PO counter)  
£ 41.09

CHEQUE ACCEPTABLE

Cashier's stamp and number  
Signature

Date



63320300000659848074850

57-13-11

NatWest  
Collection Account  
npower

CASH	41	09
CHEQUE		
£		



How your electricity adds up Electricity account 06598358137

Last reading	This reading	Electricity units used	Cost split	Charges
Charges for Tariff - Standard Meter / Payment On Receipt Meter Number: F00A 14970				
29/04/09 48341 Customer reading	19/06/09 49207 Actual	866 kWh		
19/06/09 49207 Actual	10/07/09 49560 Customer reading	353 kWh	first 143 at 14.460p next 1076 at 12.300p	£20.68 £132.35

Your Supply Number

S	01	801	902
	12	0002	9893 678

Cost of electricity used this period	£153.03
VAT at 5.0% on £153.03	+ £7.65
Electricity charges this period	+ £160.68
<b>Amount to pay</b>	<b>£160.68</b>
Please pay us by 25-Jul-2009	

**Your meter reading**

When you give us your own meter reading we may send you an amended bill or use the reading to ensure future bill accuracy. Please call our 24 hour meter reading service on 0800 028 4361.

Your Average Daily Consumption

	Electricity
This Bill	16.93 kWh
Average per day (Actual)	
This Bill Last Year	15.84 kWh
Average per day - equivalent period last year (Actual)	

Want to know more? Visit [npower.com/myenergyuse](http://npower.com/myenergyuse)

We've included this graph to help you understand how your energy usage this period compares to the same period last year. This is based on actual reads wherever possible, energy usage can vary for many reasons e.g. weather.



bank giro credit

158  
288  
24

Reference (Customer Number)

065 9848 0753

Credit account number

157 1311

Amount due (No fee payable at PO counter)

£ 160.68

CHEQUE ACCEPTABLE

Cashier's stamp and number

Signature \_\_\_\_\_

Date \_\_\_\_\_



63320300000659848075350

**NatWest**  
Collection Account  
npower

CASH

CHEQUE

160	68

£

57-13-11

Please do not write below this line and do not fold this counterfoil

**How your electricity adds up** Electricity account 06598358137

Last reading	This reading	Electricity units used	Cost split	Charges
Charges for Tariff - Standard Meter / Payment On Receipt Meter Number: F00A 14970				
31/01/09 46617 Customer reading	30/03/09 47753 Estimate	1136 kWh	first 119 at 15.480p next 1017 at 13.170p	£18.42 £133.94
30/03/09 PC • 47753 Estimate	29/04/09 48341 Customer reading	588 kWh	first 61 at 14.460p next 527 at 12.300p	£8.82 £64.82
Cost of electricity used this period				£226.00
VAT at 5.0% on £226.00				+ £11.30
Electricity charges this period				+ £237.30
Cancelled bill 27/04/09 (inc. VAT of £6.33)				- £133.00
Your previous bill				+ £133.00
Amount to pay				<b>£237.30</b>
Please pay us by 14-May-2009				

Your Supply Number

S	01	801	902
	12	0002	9893 678

**Your meter reading**

Using the latest meter reading, this electricity bill replaces your previous bill.  
Thanks for your reading.  
When you give us your own meter reading we may send you an amended bill or use the reading to ensure future bill accuracy. Please call our 24 hour meter reading service on 0800 028 4361.

**\* Price Change**  
Please note - there's been a price change during this bill period. We've split your fuel usage over the different prices.

**How your gas adds up** Gas account 06598480748

Last reading	This reading	Gas used	Cost split	Charges
Charges for Tariff - Standard Gas Meter / Payment On Receipt Meter Number: 00034628				
31/01/09 8764 Customer reading	29/04/09 8906 Customer reading	142 (100s cubic feet) - 4429 kWh	first 1416 at 8.360p next 3025 at 2.480p	£118.38 £75.26
Cost of gas used this period				£193.64
VAT at 5% on £193.64				+ £9.68
Gas charges this period				+ £203.32
Cancelled bill 27/04/09 (inc. VAT of £9.11)				- £191.41
Your previous bill				+ £191.41
Amount to pay				<b>£203.32</b>
Please pay us by 14-May-2009				

'M' Number	3241552108
Calorific Value	38.800
Correction Factor	1.022640

**Your meter reading**

Using the latest meter reading, this gas bill replaces your previous bill.  
Thanks for your reading.

See overleaf



bank giro credit



158  
288

Reference (Customer Number)  
**065 9848 0753**

Credit account number  
**157 1311**

Amount due  
(No fee payable at PO counter)  
**£ 440.62**

CHEQUE ACCEPTABLE

Cashier's stamp and number

Signature \_\_\_\_\_

Date \_\_\_\_\_



63320300000659848075350

**NatWest**  
Collection Account  
npower

CASH		
CHEQUE		

£

**57-13-11**